System Requirements for Accessing GoToWebinar Virtual Platform

Before you sign up for the Privacy Program, it's essential to ensure that your system meets the necessary requirements to avoid any potential connectivity issues. Take a moment NOW, to automatically check your device compatibility by visiting the following link: <u>System Check for Attendees</u>.

Full link: <u>https://support.goto.com/webinar/system-check-</u> attendee?c_prod=g2w&c_name=email&c_cmp=welcome&role=staff&source=coOrganizerInvitationEmai l&language=english&experienceType=CLASSIC

To ensure a smooth and uninterrupted experience during the webinar, please see the detailed overview of the GoTo Webinar System Requirements designed for attendees, please refer to: <u>GoTo Webinar</u> <u>System Requirements for Attendees</u>.

Full link: https://support.goto.com/webinar/help/goto-webinar-system-requirements-for-attendees

The information is also below.

View the GoTo Webinar System Requirements for Attendees

These are the system requirements needed to successfully start and join webinars.

Note: When you join a webinar from a computer, you'll be taken to the browser or desktop app depending on your operating system, webinar type, and your organizer's settings. To install the GoTo Webinar desktop app, view **Download and install the GoTo app**.

Join a webinar

These are the system requirements needed to join. If you're looking for help actually joining, see the various ways you can join, including <u>How do I join a meeting in GoTo?</u>. (Full link: <u>https://support.goto.com/webinar/help/how-do-i-join-a-webinar-in-goto</u>)

System Type	Requirements
Operating System	 Windows 10 or higher Mac OS X 10.9 (Mavericks) - macOS 12 Monterey macOS Ventura Linux Google Chrome OS
Web browser	Google Chrome (most recent 3 versions)

System Type	Requirements
	Mozilla Firefox (most recent 3 versions)
Internet	 Computer: 1 Mbps or better Mobile device and Chromebook: 3G or better (WiFi recommended for VoIP audio)
Арр	 GoTo Webinar desktop app (JavaScript <u>enabled</u>) GoTo Webinar mobile app
Hardware	 2GB of RAM (minimum), 4GB or more of RAM (recommended) Microphone and speakers (USB headset recommended)
Mobile device	 iOS 12.4 or newer (GoTo app) iOS 10.0 or newer (GoToWebinar app) Android OS 8 (Oreo) or newer