



ASAP FOIA/Privacy Act Workshop

September 4-6, 2024

Sheraton Pittsburgh at Station Square – Pittsburgh, Pennsylvania

Instructor Bios

(Some speakers may be appearing in their personal capacity)

Camille Aponte-Rossini is the FOIA Manager and FOIA Public Liaison for the U.S. Office of Personnel Management (OPM). In her current role, Camille manages the FOIA team, provides final quality assurance review of responses to FOIA and Privacy Act (PA) requests, and develops and monitors FOIA/PA program policies and procedures. Previously, she was a leader at the U.S. Department of Agriculture's Office of Information Affairs (OIA), which is responsible for the development of FOIA policies, training, and agency-wide compliance. Prior to her career as a FOIA professional, Camille was a practicing attorney. She is licensed in Maryland and the District of Columbia. She earned her J.D. at The George Washington University Law School and her B.A. at The University of Tampa. Camille is a member of the Board of Directors of the American Society of Access Professionals (ASAP), and serves on the ASAP Education Committee. Camille has previously taught at ASAP's National Training Conference and FOIA-Privacy Act Workshop.

Ramona Branch Oliver is the Director of the Office of Information Services (OIS), within the Office of the Solicitor at the US Department of Labor (DOL). Under her leadership, OIS is the newly established focal point for the coordination of Freedom of Information Act (FOIA) and Privacy Act program improvement efforts at DOL. Prior to joining DOL, Ms. Oliver provided leadership for the FOIA, Privacy Act, and PII awareness programs at the National Archives and Records Administration (NARA). Ms. Oliver is a recognized expert in the access community and over the course of her career she has lectured on FOIA, Privacy Act and Records Management for many Federal agencies and private organizations. She has participated in ASAP since 1996 and served on the ASAP Board, as a director from 2005-2009. She also served as a member of the Federal FOIA Advisory Committee from 2014 - 2016.

Toni Fuentes currently serves as the Director of the FOIA Program for the Department of Defense. She is assigned to the Office of the Assistant to the Secretary of Defense for Privacy, Civil Liberties, and Transparency which is responsible for FOIA policy, oversight and guidance for the Department. Previously she has served in various FOIA positions for Immigrations and Customs Enforcement (ICE), Cybersecurity & Infrastructure Security Agency (CISA), United States Marshals Service (USMS), U.S. Customs and Border Protection (CBP), and National Aeronautics and Space Administration (NASA). Currently she serves on the Board of Directors for the American Society of Access Professionals (ASAP) and participates on the ASAP Education Committee.

William (Bill) H. Holzerland currently serves as the Deputy Chief FOIA Officer, Office of the Assistant Secretary for Public Affairs (ASPA), U.S. Department of Health and Human Services (HHS). Previously he has served as FOIA Officer, U.S. Department of the Interior, Office of the Secretary and as Senior Director, Information Management, for the Federal Emergency Management Agency (FEMA), part of the U.S. Department of Homeland Security (DHS). In that role, he served as the agency's Chief Disclosure Officer, Chief Privacy Officer, and Chief Records Officer. Previously, he served in disclosure roles with the Food & Drug Administration (FDA) and the Consumer Financial Protection Bureau (CFPB). Holzerland held several posts at DHS between 2003-2011, joining the Transportation Security Administration (TSA) in 2003 and serving in the DHS Office of Inspector General, Office of Counsel as well. His last DHS post was as Associate Director, Disclosure Policy & FOIA Program

Development in the DHS Privacy Office from 2006-2011. Holzerland, a Buffalo, NY native, holds a J.D. from the University of Baltimore School of Law and is admitted to practice in Maryland. Holzerland served as director on the ASAP board from 2011 – 2014. He currently serves on the ASAP Certification Committee.

Ryan P. Mulvey is Policy Counsel at Americans for Prosperity Foundation, a 501(c)(3) organization committed to educating Americans to be advocates for freedom and real change. In that role, Ryan works on various legal policy issues, especially government transparency at the federal and state levels. He also volunteers as Counsel at Cause of Action Institute, where he has specialized in FOIA practice since 2013. As an attorney, Ryan has extensive experience with FOIA litigation and amicus work at the district court, appellate, and Supreme Court levels; as a policy expert, he has advised congressional staff about FOIA reform and researches cutting-edge FOI issues. In his personal time, Ryan helps run FOIAadvisor.com, a free, online resource on all things FOIA. He is a graduate of the University of San Diego (BA) and Boston University (JD/MA). Ryan currently serves as ASAP president, 2023-24.

Matthew Pollack is Assistant General Counsel at the U.S. Agency for Global Media where his duties include overseeing all aspects of the agency's FOIA program. Before joining USAGM, he served as the chief of the Disclosure Law and Judicial Actions branch at US Customs and Border Protection where he supervised a team of attorneys adjudicating FOIA and Privacy Act appeals, overseeing complex FOIA litigation, and guiding and instructing agency personnel regarding the processing of requests for information under the FOIA, Privacy Act, and other statutory and regulatory provisions. Matthew serves on the Chief FOIA Officers Council's Technology Committee where he currently serves on working groups related to FOIA Data, FOIA IT Platforms, and a FOIA Reference Model. Prior to joining federal service, he was a legal fellow at the Reporters Committee for Freedom of the Press, where he focused on the first amendment and press access issues. Mr. Pollack graduated from the George Washington University Law School, with honors, in 2006. He earned his bachelor degree in Journalism and Philosophy, *cum laude*, from Syracuse University in 2003.

Ginger Quintero-McCall is a privacy and public records attorney and advocate specializing in transparency, public records law, privacy, administrative law, and antitrust. She recently returned to the federal workforce and is at the Federal Communications Commission. Previously, she was Legal Director at Demand Progress. Ms. Quintero-McCall has worked as both a government open records attorney and an attorney for the requester community. Formerly, on the federal government side, she served as Deputy Associate Chief Counsel for Information Law at the Department of Homeland Security's Federal Emergency Management Agency, where she oversaw the agency's information law-related response to Covid-19. She was formerly an Attorney Advisor at the Department of Labor, where she worked on public records, information law, and privacy issues. There she defended the Department against Freedom of Information Act (FOIA) lawsuits, commented on the Department's FOIA regulations, and commented on proposed FOIA legislation. Ms. Quintero-McCall also served as Oregon's first Public Records Advocate - leading an independent office that provided mediation and training on public records requests. Prior to her work in government, she was the Associate Director of the Electronic Privacy Information Center (EPIC), a public interest research center, where she directed the Center's Open Government Program. Ms. Quintero-McCall managed EPIC's FOIA litigation and worked on a variety of related issues, including consumer privacy protection, international privacy law, and national security matters. Ms. Quintero-McCall has twice served on the FOIA Federal Advisory Committee, where she has led two subcommittees dedicated to researching and proposing improvements on the implementation of the FOIA. She was recently reappointed to the Committee for another term. Ms. Quintero-McCall has also taught a course on the Law of Open Government at Georgetown University Law Center. She co-edited *Litigation Under the Federal Government Laws 2010*, has been published in the *New York Times*, and has co-authored several friend-of-the-court briefs to the U.S. Supreme Court. Ms. Quintero-McCall graduated magna cum laude from the University of Pittsburgh and received her law degree from Cornell Law School. She is barred in Pennsylvania and the District of Columbia. Ms. McCall served as ASAP vice president in 2015-2016 and has served on the board several times.

Kellie Robinson serves as the Chief, Requester Liaison Division, Freedom of Information Act (FOIA) Program Manager and FOIA Public Liaison, for the Department of State. She is responsible for ensuring that the Department's policies and procedures are established and that they comply with FOIA, FOIA Amendments,

Executive Orders, case law, and government-wide policy changes. She works to improve awareness of FOIA programs and policies throughout the State Department developing training curriculums and then training staff through briefings and sessions about different aspects of the FOIA, updates or changes to FOIA policy or law, any update, or changes to the Department's FOIA policies or procedures, and any other relevant FOIA matters. She is an advisor to senior leadership, the Department bureaus and offices and other federal agencies on all matters related to FOIA processing and policy matters at the Department. Assisting in the resolution of disputes between the requester and the Department, acting as a conduit between the public and the Department, especially when there are issues with FOIA requests and/or the FOIA process. Currently she is an American Society of Access Professionals (ASAP) member. She is a Certified Information Privacy Professional/Government through the International Association of Privacy Professionals and a member of the Protocol and Diplomacy International/Protocol Officers Association. Ms. Robinson has taught at numerous ASAP training events, served on the ASAP board of directors, including as treasurer, and serves on various committees. She is currently chair of the ASAP Education Committee.

Tammy Wray serves as the training director for the Department of Veterans Affairs newly created position as of May 2023. Prior to this role, she served as VASHNS' Supervisor role to Privacy/FOIA Officer, Records Manager, and Release of Information section supervisor. Ms. Wray is actively involved in all aspects of FOIA Training to include program strategic planning, organizational assessment, and professional development, she is responsible for over 900 FOIA professionals across the VA enterprise to include our component departments the VHA, NCA, and VBA. Before joining the VA In 2015, Ms. Wray retired from the United States Air Force where she served as a supervisor and manager I numerous roles from Protocol, Aerospace Science, Occupational Health, and Education and Training. In 2018 Ms. Wray graduated from Columbia Southern University with a Master's in Healthcare Administration. In 2014, she completed Master's in Emergency Management and in 2011, she completed her Bachelor's in Criminal Justice. She is also a graduate of the 2022 VA Leadership Development Institute and the 2015 Supervisory Course. Ms. Wray also hold certifications in Professional Management, Inspector General's Course, and the National Society of Leadership and Success.